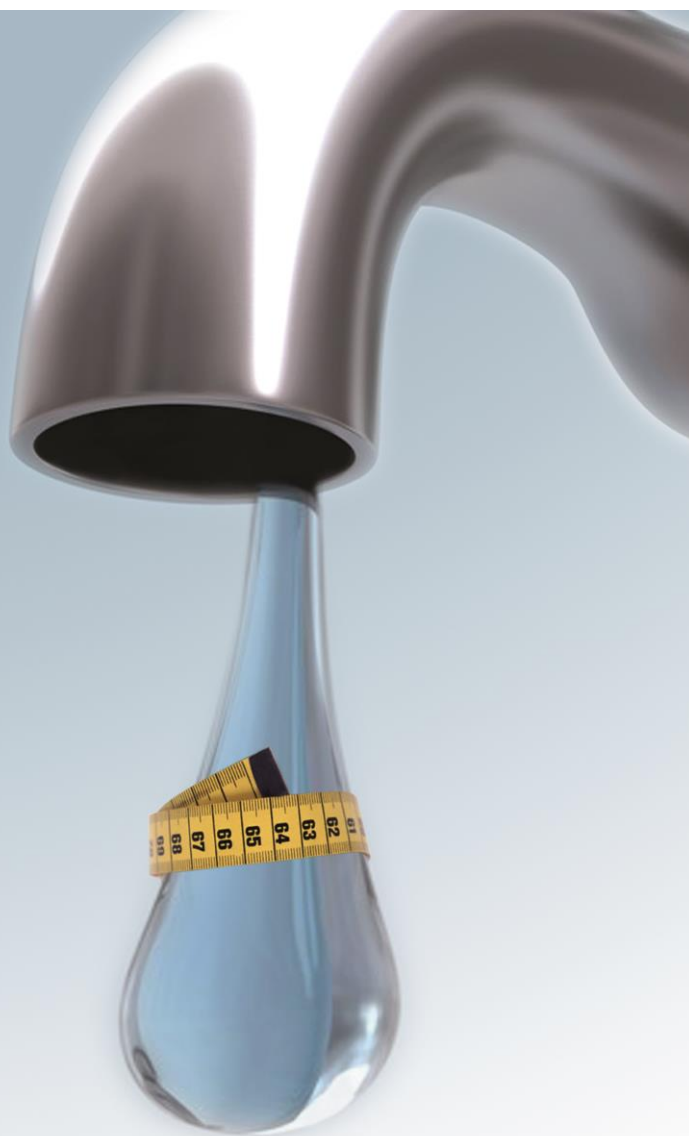


Programme

Ouagadougou

7- 9 April 2014



International seminar

Monitoring and evaluation of local water and sanitation services in rural areas and small towns of West- Africa

Monitoring and evaluation of local water and sanitation services in rural areas and small towns of West-Africa

Programme

Venue: Hotel Azalai

Monday 7th April		
8.30-10.30	Opening plenary - Official opening and introduction Room: DIMAAKO	
10.30-11.00	Coffee break	
11.00-13.00	Experiences in developping national monitoring systems and link with local communities Room: KADIOGO	Monitoring hygiene and sanitation services: challenges and opportunities Room: KIBSA
13.00-14.00	Lunch break	
14.00-15.30	Monitoring water services in villages and the performance of social intermediation Room: KADIOGO	Monitoring water services in small towns by national and international operators Room: KIBSA
15.30-16.00	Coffee break	
16.00-17.30	ASKNet: African knowledge network on sanitation Session hosted by UNESCO-IHE Room: DIMAAKO	

Tuesday 8th April		
8.30-9.00	Looking back at the first day Introduction to the sessions of the day Room: DIMAAKO	
9.00-10.30	Technologies for monitoring WASH + tool fair Room: KADIOGO	Monitoring of village water services: from monitoring achievements to monitoring service quality Room: KIBSA
10.30-11.00	Coffee break	
11.00-13.00	Panel: From data collection pilots to sustainable monitoring systems Room: KADIOGO	Monitoring of water networks in the peri-urban areas and in small towns Room: KIBSA
13.00-14.00	Lunch break	
14.00-15.30	Exploring options for permanent water quality monitoring Room: KADIOGO	Panel : Monitoring of small networks: opportunities and weaknesses Room: KIBSA
15.30-16.00	Coffee break+ video protos	
16.00-17.30	Panel: Costs and financing monitoring Room: DIMAAKO	

Wednesday 9th April		
8.30-9.00	Looking back at the second day Introduction to the sessions of the day Room: DIMAAKO	
9.00-10.30	From local monitoring to national monitoring of small networks Room: KADIOGO	Monitoring of user satisfaction Room: KIBSA
10.30-11.00	Coffee break	
11.00-13.00	Panel: The implications of post-2015 on local communities Room: DIMAAKO	
13.00-14.00	Lunch break	
14.00-15.00	Synthesis of the seminar and recommendations Room: DIMAAKO	
15.00-15.30	Coffee break	
15.30-16.30	Closing Room: DIMAAKO	

Plenary session- Room Dimaako
Room Kadiogo
Room Kibsa
Outside Terrace

18h

Social event - Outside Terrace

Sessions

Monday 7 April

OPENING PLENARY - OFFICIAL OPENING AND INTRODUCTION

MONDAY 7 APRIL

08:30-10:30

Juste Nansi, IRC Burkina Faso, facilitator

Room: Dimaako

The official opening will take place with allocutions from ECOWAS, the Government of Burkina Faso and IRC Burkina Faso's country director. The general roll out of the seminar will also be presented.

EXPERIENCES IN DEVELOPPING NATIONAL MONITORING SYSTEMS AND THE LINK WITH LOCAL COMMUNITIES

MONDAY 7 APRIL

11:00-13:00

Julia Boulenouar, Aguaconsult, facilitator

Presenters: Francis Ogunpitan, Ministry of Water Resources, Nigeria/ Synoden Kautsi, Ministry of Water Development and Irrigation, Malawi/ Patricia Gyamfi, Community Water and Sanitation Agency, Ghana/ Toro Boro, Direction générale des ressources en eau, Burkina Faso/ Pius Mugabe, Kabarole District, Uganda/ Roger Masso, Mairie de Gogounou, Benin

Room: Kadiogo

Based on experiences from Malawi, Nigeria, Ghana and Burkina Faso, this session will explore the different challenges related to the development of a national monitoring system for the water sector. Following the presentations, there will be a group discussion with the audience on issues related to connecting and involving local communities in the process and on using the results for improved service planning.

MONITORING HYGIENE AND SANITATION SERVICES: CHALLENGES AND OPPORTUNITIES

MONDAY 7 APRIL

11:00-13:00

Félix Adégnika, WSSCC Bénin and Christophe Le Jallé, pS-Eau, facilitators

Presenters: Hélène FIGEA, PEA/GIZ, Burkina Faso/ Halidou KOANDA, WaterAid Burkina Faso, Burkina Faso/ Joséphine OUEDRAOGO, DGAEUE - MEAHA, Burkina Faso/ Jean-Patrick MASQUELIER, ONG LVIA, Burkina Faso

Room: Kibsa

Very few mechanisms are currently being used for the monitoring and evaluation of sanitation and hygiene. When they are in place, they are primarily measuring the existence of infrastructure, but not the level of service. The session wants to reflect on the different monitoring modalities of facilities at both at domestic and community level. The discussion aims to clarify who is responsible for organizing the monitoring and evaluation.

MONITORING WATER SERVICES IN VILLAGES AND THE PERFORMANCE OF SOCIAL INTERMEDIATION

MONDAY 7 APRIL

14:00-15:30

Dr Christelle Pezon, IRC, facilitator

Presenters: Nicolas Biron, OIF, Togo/ Fabrice Agognon, IRC Burkina Faso, Burkina Faso/ Aminata Bara, SNV, Burkina Faso/ Xavier Codjia, EAR G-Emergency SARL, Bénin

Room: Kadiogo

The objective of this session is to fix the issues of monitoring and evaluation (why?), define the institutional contours (who follows what and what is being evaluated?) and indicate the particular economic conditions of its durability (how ?). This session will share experiences of technical and financial monitoring of village water services by municipalities, in various West-African countries, and a new experience for evaluating social intermediation provided by NGOs in Benin.

MONITORING WATER SERVICES IN SMALL TOWNS BY NATIONAL AND INTERNATIONAL OPERATORS

MONDAY 7 APRIL

14:00- 15:30

Denis Desille, pS-Eau, facilitator

Presenters: François-Marie Perrot, LYSA, Haïti / Boureima Boly, ONEA, Burkina Faso / Bakary Diallo, Commune IV Bamako, Mali

Room: Kibsa

This session will explore the experience of national and international operators which are involved in the management and monitoring of water services in small towns. It aims to clarify the principles for setting up a monitoring system that meets the specific needs of small towns. Two key issues will be discussed: How can one establish a serene and lasting dialogue between operator and contractors? And how is the service quality sanctioned, both in terms of successes and failures.

ASKNET: AFRICAN KNOWLEDGE NETWORK ON SANITATION SESSION HOSTED BY UNESCO-IHE

MONDAY 7 APRIL

16:00-17:30

Tineke Hooijmans and Ewoud Kok, UNESCO-IHE, facilitators

Room: Dimaako

ASKNet is a network connecting professionals and academics to contribute to knowledge development, mainstreaming, and up-scaling of sustainable sanitation in Africa. The Session will further present what is ASKNet and what the network is doing. This will be followed by an interactive part where feedback will be requested from the participants on which information and training is required to improve monitoring and planning, what is lacking currently, and on what ASKNet could do for them.

TUESDAY 8 APRIL

LOOKING BACK AT THE FIRST DAY- INTRODUCTION TO DAY 2

TUESDAY 8 APRIL

08:30-09:00

Juste Nansi, IRC Burkina Faso, facilitator

Room: Dimaako

Feedback from the previous day will be shared with the participants.

TECHNOLOGIES FOR MONITORING WASH + TOOL FAIR

Tuesday 8 April

09:00-10:30

Arnaud Adjagodo, PNE-Bénin, facilitator

Presenters : Fadel Ndaw, Programme Eau et Assainissement de la Banque Mondiale, Burkina Faso/ Gwenaél Prié, GRET, RDC/ Raphael Nwozor, UNICEF, Nigeria/ Peter Magara, IRC, Ouganda/ Emeline Bereziat, Akvo, Burkina Faso

Room : Kadiogo

This session will look at the introduction and the implementation of technologies in the set-up of WASH monitoring systems. Experiences include both implementation pilots for service providers and for nation-wide monitoring systems. Firstly, feedback from Nigeria, Democratic Republic of the Congo and various Francophone West-African countries will be shared. A tool fair will follow, allowing participants to exchange with contributors on technical modalities, such as the use of smartphones. Short demos are also expected.

MONITORING OF VILLAGE WATER SERVICES: FROM MONITORING ACHIEVEMENTS TO MONITORING SERVICE QUALITY

TUESDAY 8 APRIL

09:00-10:30

Dr Christelle Pezon, IRC, facilitator

Presenters : Kokou Sémanou, Eau Vive, Burkina Faso/ Mamadou Dalla, Commune de Zorgho, Burkina Faso/ Jérémie Bambara, Directeur Cabinet OCI, Burkina Faso/ Boniface Nana, Commune de Tanghin Dassouri, Burkina Faso/ Julien Bayala, Direction Générale des Etudes et des Statistiques Sectorielles, MEAHA, Burkina Faso, / Yazon Boué, maire de la commune de Houndé/ Moussa Sankara, Groupe de Recherche, de Formation et de Conseils (GREFCO), Burkina Faso

Room : Kibsa

This session will share some of the many experiences of monitoring and evaluation of water and sanitation services by the municipalities of Burkina Faso. Whether to follow the local supply of drinking water service (through performance monitoring) or to assess the quality of service delivery (through the measurement of service quality indicators), communal systems of monitoring and evaluation aim at reinforcing communal projects. How can they be linked with the developed and implemented monitoring system by the State to assist in the national planning?

PANEL DISCUSSION: FROM DATA COLLECTION PILOTS TO SUSTAINABLE MONITORING SYSTEMS

TUESDAY 8 APRIL

11:00-13:00

Fadel Ndaw, World Bank, facilitator

Presenters : Joséphine Ouédraogo, Directrice Générale de l'Assainissement des Eaux Usées et Excréta, Burkina Faso/ Tamene Hailu Debela, National WASH Inventory Office, Ethiopia/ Brian Banks, GWC, USA/ John Kabeya, SNV, RDC/ Jeroen van der Sommen, Akvo, The Netherlands/ Gwenael Prié, UNICEF, RDC

Room: Kadiogo

How to organize and implement the data collection process? How are the results used? What are the requirements to institutionalize the collection of pilot data? These are the three major issues which will be discussed at the round table. Two examples of scaling up from Burkina Faso and Ethiopia are providing the context of the session.

MONITORING OF WATER NETWORKS IN THE PERI-URBAN AREAS AND IN SMALL TOWNS

TUESDAY 8 APRIL

11:00-13:00

Denis Desille, pS-Eau, facilitator

Presenters: Ivan Gac, ID, Tchad / Adama Saouadogo, ONEA, Burkina Faso / Gisela Bock, Acqua OING, France / Charlotte Bitulu, ADIR, RDC

Room: Kibsa

In peri-urban areas and small towns, the professionalization of actors responsible for managing the service is often a key issue. This session will focus on the impact of monitoring on capacity building of local actors, as well as the factors taken into account to ensure a sustainable monitoring.

EXPLORING OPTIONS FOR PERMANENT WATER QUALITY MONITORING

TUESDAY 8 APRIL

14:00-15:30

Dr Patrick Moriarty, IRC, facilitator

Presenters : Sourou Adjinda, Direction nationale de la sante publique, Benin/ Betio Silue, Institut national d'hygiene publique (INHP), Cote d'Ivoire/ Yamouta Hie, NTS-solution (+ maire de Nagrin), Burkina Faso/ Jeroen van der Sommen, Akvo, The Netherlands/ Firmin Adandedji, PhD student, Bénin

Room: Kadiogo

This session will share experiences of monitoring water quality in three West-African countries at various stages of development: from pilot experiments to country-wide scaling and the development of national strategies for monitoring the water quality. The presentations will be followed by a discussion on the issues of the cost of monitoring water quality and on the institutionalization of national monitoring systems.

PANEL DISCUSSION: MONITORING OF SMALL NETWORKS: OPPORTUNITIES AND WEAKNESSES

TUESDAY 8 APRIL

14:00-15:30

Denis Desille, pS-Eau, facilitator

Presenters : Bernard Collignon, HydroConseil, France / Daouda Hamidou, World Vision, Niger / other invitees

Room: Kibsa

Monitoring applied to small networks provides a lot of benefits, but it also faces a number of constraints and limitations. This round table discussion will bring together a panel that will help to make the distinction between the real opportunities and the pitfalls one should be aware of.

PANEL DISCUSSION: COSTS AND FINANCING MONITORING

TUESDAY 8 APRIL

16:00-17:30

Dr Christelle Pezon, facilitator

Room: Dimaako

A panel of experts and practitioners will share their thoughts on the cost and financing arrangements for monitoring and evaluation of local drinking water and sanitation. They will speak on issues such as: How much does it cost, what costs are known and which are insufficiently known? What are the funding arrangements for the monitoring and evaluation? How to sustain financing of monitoring and evaluation?

SOCIAL EVENT

TUESDAY 8 APRIL

18:00

Outside Terrace

The social event will start by a few announcements and the video display from Protos Madagascar. Following an artistic interlude performed by a local dancing company, dinner (buffet) will be offered in the gardens of the Hotel Azalai.

WEDNESDAY 9 APRIL

LOOKING BACK AT THE SECOND DAY- INTRODUCTION TO DAY 3

WEDNESDAY 9 APRIL

08:30-09:00

Juste Nansi, IRC Burkina Faso, facilitator

Room: Dimaako

Feedback from the previous day will be shared with the participants.

FROM LOCAL MONITORING TO NATIONAL MONITORING OF SMALL NETWORKS

WEDNESDAY 9 APRIL

09:00-10:30

Denis Desille, pS-Eau, facilitator

Presenters: Stef Lambrecht, CTB, Sénégal / Moulay Ould Vall Bleilla, Gret, Mauritanie / Christophe Léger, Vergnet, France / Mamadou Gado, DGEAU, Bénin

Room: Kadiogo

The monitoring of small networks is key for service providers, but data coming from the local monitoring can be equally interesting for actors at the national level. To what extent can local monitoring data be useful for the national level? What commitments are expected of local and national stakeholders to have functional and sustainable systems in place? These will be the types of questions that we will try to answer in this session.

MONITORING USER SATISFACTION

WEDNESDAY 9 APRIL

09:00-10:30

Christophe Le Jallé, pS-Eau and Félix Adégnika, WSSCC Bénin, facilitators

Presenters: Roukiattou Ouedraogo, SPONG, Burkina Faso/ Tyhra Kumasi, IRC, Ghana/ Mamadou Sembene, Maison de la coopération décentralisée, Burkina Faso/ Juste Nansi, IRC, Burkina Faso/ Peter Magara, IRC, Uganda

Room: Kibsa

This session will focus on experiences from both West and East Africa (French and English speaking) and will analyse various approaches for monitoring and user satisfaction evaluation, adaptable depending on the expected purpose. There will be a focus on to the permanence and continuity of these mechanisms, and their use to develop recommendations for service improvement.

PANEL DISCUSSION: THE IMPLICATIONS OF POST-2015 ON LOCAL COMMUNITIES

WEDNESDAY 9 APRIL

11:00-13:00

Denis Desille, pS-Eau, facilitator

Presenters: Didier Allély, OMS, Suisse / Akanda Olouwa Raliou Ariloye, commune de Sakété, Bénin / Boubacar Macina, 2AEP, Mali / Patricia Gyamfi, CWSA, Ghana / Fousséni Palenfo, DGAEUE, Burkina Faso

Room: Dimaako

Several national and international processes are currently in process and working on the definition of the indicators which will follow the Millennium Development Goals. What will these future development indicators look like? What are the implications and opportunities of these indicators for the various actors and monitoring mechanisms? These issues will be discussed with contributions from experts, who are directly involved in the post 2015 reflections.

SYNTHESIS AND CLOSING SESSION

WEDNESDAY 9 APRIL

14:00-16:30

Juste Nansi, IRC Burkina, facilitator

Room: Dimaako

This last plenary will provide feedback from the entire seminar. Moreover, AKVO will share an analysis of the data collected in the audience throughout the event. Right after an artistic interlude, comments from the hosting country and main organisers will conclude the seminar.
